CERTIFICATE FOR PERSONAL ATTENDANT IN LISEBERG'S AMUSEMENT PARK AND ACCESSIBLE QUEUE FOR RIDES IN THE AMUSEMENT PARK

1. Personal details	
First name and last name	Personal ID number/Date of birth

2. Condition or disability
Name or brief description of the condition or disability

3. Requirement	Requirement applicable
a) The individual requires Accessible Queue due to a condition or disability as detailed in point 2. (Please place a cross in the box if this is required)	☐
b) The individual requires a personal attendant due to a condition or disability as detailed in point 2. (Please place a cross in the box if this is required)	☐
c) The individual requires _____personal attendants. (Please state the number of personal attendants, max. 2)	☐
Short explanation:	

4. Details above verified	
Place and date*	Signature of the authorised person**
First and last name of the authorised person*	
Office*	Position*
Postal address*	Postcode and town*
Telephone number (incl. area code)*	Email (work email)*

* Required

** Authorised person means an individual who is a professional and/or has valid ID, who has a good knowledge of the disability or condition and needs of the individual in question. Providing certification is optional for all authorised institutions and individuals. Rules regarding certification vary depending on where in Sweden/Europe an individual lives. Liseberg can therefore not guarantee that authorised institutions and individuals will always agree to provide certification.

Liseberg accepts certificates signed by:

- Health care professionals (e.g. doctor, nurse, psychologist, welfare officer, physiotherapist, occupational therapist, speech therapist)
- Special needs instructor/teacher/classroom assistant from a school for pupils with intellectual disabilities/preschool/school
- Support tutor, housing support worker
- Assistance company

LISEBERG AB
BOX 5053, 402 22 GÖTEBORG
TEL 031 400 100 / LISEBERG.SE

VALIDITY AND TERMS OF THE CERTIFICATE

The certificate is valid for three years from the date of signature.

The certificate must be presented at Liseberg's Guest Services when visiting Liseberg amusement park.

The certificate must not be sent to Liseberg.

- If point 3a) has been certified by an authorised person (and approved by Liseberg), an armband for Accessible Queue for rides and attractions at Liseberg amusement park will be issued at no additional cost for the person requiring Accessible Queue.

- If point 3b) has been certified by an authorised person (and approved by Liseberg), the personal attendant will receive free admission and a personal attendant armband for rides and attractions at Liseberg amusement park at no additional cost according to 3c).

After the need for a personal attendant and/or Accessible Queue has been approved by Liseberg's Guest Services, the guest can have their need registered in their account, "My Liseberg", in the Liseberg app. After registration, the guest can also pick up their personal attendant pass and/or Accessible Queue pass at Liseberg's ticket offices in Liseberg amusement park, for as long as the certificate is valid

The individual requiring Accessible Queue and/or a personal attendant must have the required admission ticket and, where applicable, the required ticket for the ride or attraction in question at Liseberg amusement park.

The person entitled to Accessible Queue may bring a maximum of three accompanying people on the rides. The personal attendant counts as one of these three accompanying people.

Accessible Queue only applies to rides and attractions in Liseberg amusement park, and in most cases a particular entrance must be used (often the exit).

The personal attendant must be aged 16 or over and able to present valid identification.

Personal attendants with personal attendant armbands are responsible for supporting and assisting before, during and after the ride. This shall remain the case even in unexpected circumstances, e.g. if a ride stops.

Liseberg reserves the right to check the authenticity of the certificate.

Liseberg reserves the right to refuse a guest Accessible Queue/a personal attendant in the event of fraud.

Falsification of a certificate will be reported to the police.

The terms for the certificate may change during the period of validity.

PROCESSING OF PERSONAL DATA

Liseberg does not retain certificates or in any other way retain data from the certificates. The rules on personal data processing under the[1] General Data Protection Regulation are therefore not applicable to Liseberg's processing of the certificates.

However, if the guest chooses to have their right to a personal attendant and/or Accessible Queue registered in their account, "My Liseberg", in the Liseberg app, the guest's personal data will be processed in accordance with the General Data Protection Regulation. The personal data that will be processed in the Liseberg app are name, personal ID number and need for Accessible Queue and/or a personal attendant due to a condition or disability.

Liseberg will not collect data regarding the health of a guest who registers their right to a personal attendant and/or Accessible Queue in the Liseberg app. However, this registration in itself is indirect information on the individual's health. The processing of health-related data requires the guest's express consent under the General Data Protection Regulation. Therefore, in order to have their right to a personal attendant and/or Accessible Queue registered in the Liseberg app, the guest must consent in the Liseberg app to Liseberg's processing of their personal data. The purpose of this processing is to offer the guest an easier way to manage their right to a personal attendant/ Accessible Queue if the guest does not want to present their certificate every time they visit the Liseberg amusement park. Registration in the Liseberg app is entirely optional.

[1] Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).